



Because of COVID-19 it is likely that the way your lessons are conducted will change when you resume them. Not only will your instructor do things differently but you may also be required to complete additional tasks.

You will receive a telephone call from your instructor to inform you that the driver training industry is allowed to continue driver training. Due to the fact that it has been a long time since you were last on the road, you may be asked to provide a 'driving licence check code' so that your instructor can re-evaluate your driving licence. This is a process that should be carried out regularly anyway. The 'check code' can be obtained at: <https://www.gov.uk/view-driving-licence>

The code lasts for 21 days and can only be used once. For the instructor to look at the code they will need you to supply them the following information:

- Your code
- The last 8 characters of your driver number which can be found on your driving licence.

Your instructor will check the licence details only 24 hours before your next session of training takes place.

You will also be told that you will have to read a number plate at a distance of 20.5m with or without eyesight correction when you meet up again for the first time.

Below is an overview of what might be different and what will be expected of you.

### **Before the lesson:**

Before every lesson your instructor will call you to check if:

- You have any symptoms of coronavirus such as a cough or a high temperature – find out more here: [www.nhs.uk/conditions/coronavirus-covid-19/symptoms-and-what-to-do](http://www.nhs.uk/conditions/coronavirus-covid-19/symptoms-and-what-to-do)
- You know, or have been in contact with, anyone that is showing symptoms
- You, or anyone they have been in contact with, have travelled from a high risk region

It is important that you answer these questions honestly as you do not want to put the instructor or any of their other pupils at risk. This will also avoid the lesson being cancelled halfway through if the instructor decides you are not well enough, which may have financial implications to you.

During the call, your instructor will also request that you wash your hands thoroughly for at least 20 seconds, in line with government guidance, immediately before leaving the house or place of work.

On the call your instructor will also advise you that:

- There will be no handshakes
- They will be keeping the windows open at all times and to wear appropriate clothing
- The car will be sanitised before you get in
- To wear long sleeves and trousers and not to wear open-toed shoes
- You will need to avoid using cash where possible as this can spread the virus. Use other methods of payment such as a bank transfer, for example, but discuss this with your trainer.

The instructor will only leave to collect you for the lesson once they're happy with your responses.

Once the instructor arrives at the pick up point they will again assess whether you are well enough to start the lesson.

- They will not let you get into the car straight away
- From a distance (min 2m) they will have a conversation with you to assess whether you seem yourself or have a cough that they did not notice on the phone call, or look like you may have a high temperature
- They may ask you to place any outerwear such as your jacket/jumper/bag inside a plastic bag in the boot to help reduce the risk of infection

Again if they are not 100% happy with your state of health or demeanour they will not start the lesson and explain that the lesson will have to be postponed until you have recovered.

